



PROGRAM AGENDA

2018 Bay Area User Day
April 5, 2018

8:00 am	Check-In / Continental Breakfast	9:00 am	Welcome Remarks / Sponsor Introductions
9:30 am	WELCOME ADDRESS		
<i>PROSPECTOR ROOM</i>	<p><u>Guest Panel:</u> SCOTT GAINES - RxSight, Inc. CHRISTINA WARDELL - AcuFocus</p>	Hear about the latest offerings from the QAD Knowledgebase and Support Portal and how it can help you and your team.	
10:30am	Break / Visit with Vendors		

11:00 – 12:00 CONCURRENT TRACK SESSIONS

CUSTOMER FOCUS	FUNCTIONAL TRAINING
<i>Prospector Room</i>	<i>Monterey Room</i>
<p>NeoTract Production Orders/ AS Implementation Case Study</p> <p>RAY GREENWOOD - Strategic Information Group</p> <p>Learn how medical device manufacturer NeoTract improved manufacturing efficiencies by implementing QAD's new Agile Manufacturing Production Order module in conjunction with Automation Solutions.</p>	<p>Planning For an EE Upgrade</p> <p>TIM LOVELY - Logan Consulting</p> <p>Planning for an upgrade to QAD's Enterprise Edition is more complex than with past upgrades. The people, process and technology drivers need to be clearly understood in order to define a viable timeline, resource plan, and approach. This session will focus not only on those drivers, but also review the construct and key components of an EE upgrade, including new QAD EE functionality and its impact on the financial organization.</p>

12:00pm	Lunch Buffet - <i>Characters Restaurant</i>
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1:00 – 2:00 CONCURRENT TRACK SESSIONS

<p>The Internet of Things (IoT) Med Device</p> <p>SCOTT GAINES - RxSight, Inc.</p> <p>Learn how medical device manufacturer RxSight improved device traceability, and established its premier medical device to the web.</p>	<p>EE Financials Customization: A Brief "How To"</p> <p>JAMES BLANKENSHIP - Logan Consulting</p> <p>This session will focus on how to use the financial API's in EE. We will cover the following topics:</p> <ul style="list-style-type: none"> · How to add a custom field · How to add validation to this field · How to extract/query data from the financial tables
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2:00pm	Break / Visit with Vendors
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2:15 – 3:15 CONCURRENT TRACK SESSIONS

<p>Roundtable Discussion: Managing Your Business Systems</p> <p>SCOTT GAINES - RxSight, Inc. (Moderator) BRUCE LeBEL - ProStar Software</p> <p>Join an interactive discussion on managing business systems...from insights on best practices, change request processes, ownership, Costs to Operate (TCO), Value Stream....and more!</p>	<p>What is Application Managed Services and How Can It Help You?</p> <p>JOHN GRAHAM - Strategic Information Group</p> <p>Learn about the advantages of utilizing Managed Services and get tips for how to get the most out of it. Topics will include database administration, infrastructure, EDI, and QAD helpdesk.</p>
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3:15pm	Break / Visit with Vendors
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3:30 – 4:30 CONCURRENT TRACK SESSIONS

<p>Shatter The Pain Chain: Create a Lean & Nimble Enterprise</p> <p>DON LINDSEY - CESI / ALEX KIM - 32 Soft</p> <p>Find out how CESI has eliminated bottle-necks, saved hundreds of man-hours, and increased profitability across their enterprise. They shattered the pain chain in the areas of master data maintenance, inventory control, production and planning, supply chain, and compliance.</p>	<p>Securing Your Data & Dealing With Disasters</p> <p>MIKE FURGAL - Progress</p> <p>Security is the hot topic of 2018. Cyber attacks are now commonplace. Is your data protected from an attack? Do you know someone that has had a ransomware attack? What are you doing to protect your environment? This session will talk about what features are available to protect your data and what features are available to recover when disaster strikes.</p>
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4:30pm	Closing Remarks/Wrap-Up and Vendor Giveaways
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SPEAKERS AND SESSIONS SUBJECT TO CHANGE